

FREQUENTLY ASKED QUESTIONS – PAYMENTS

Q: CAN I PAY MY BILLS ONLINE?

A: Yes. For more information and to make an online payment, please visit <https://www.mytaxbill.org/inet/bill/home.do?town=berkeleyma>

Q: CAN I PAY OVER THE PHONE?

A: No, but you can pay bills online.

Q: WHO DO I MAKE THE CHECK OUT TO?

A: Please make checks payable to Town of Berkley. Please include your remit or reference your bill number or address on the face of your check.

Q: SOMEONE ELSE PAID MY REAL ESTATE TAX(ES), WHAT SHOULD I DO?

A: If your real estate tax account shows a payment that you or your mortgage company or closing attorney did not make, you should make your tax payment as required so there is a credit available for the Town to refund the mistaken payor. If any payment(s) posted to your account was/were in fact erroneous, it is conceivable that you may be contacted in the future for reimbursement by the payor(s) who made the payment(s) in error, or by the Town. If you have an escrow account with your mortgage company, be aware that it may be affected by any payment errors made by third party payors. Mortgage companies and banks sometimes make payment errors. We do not bill them, they electronically choose the accounts upon which they wish to pay. The Town does not have control over erroneous payments made online towards your account.

Q: HOW DO I OBTAIN COPIES OF THE PAYMENTS I MADE FOR THE LAST CALENDAR YEAR FOR INCOME TAX PURPOSES?

A: Please visit <https://www.mytaxbill.org/inet/bill/home.do?town=berkeleyma> or contact the Tax Collector's office.

Q: WHAT IF MY CHECK BOUNCES?

A: If your check bounces, you will be responsible for a \$25.00 fee in addition to the amount of the check that is returned, plus any accrued interest/fees